

# STEP BY STEP on uCUSTOMS REGISTRATION

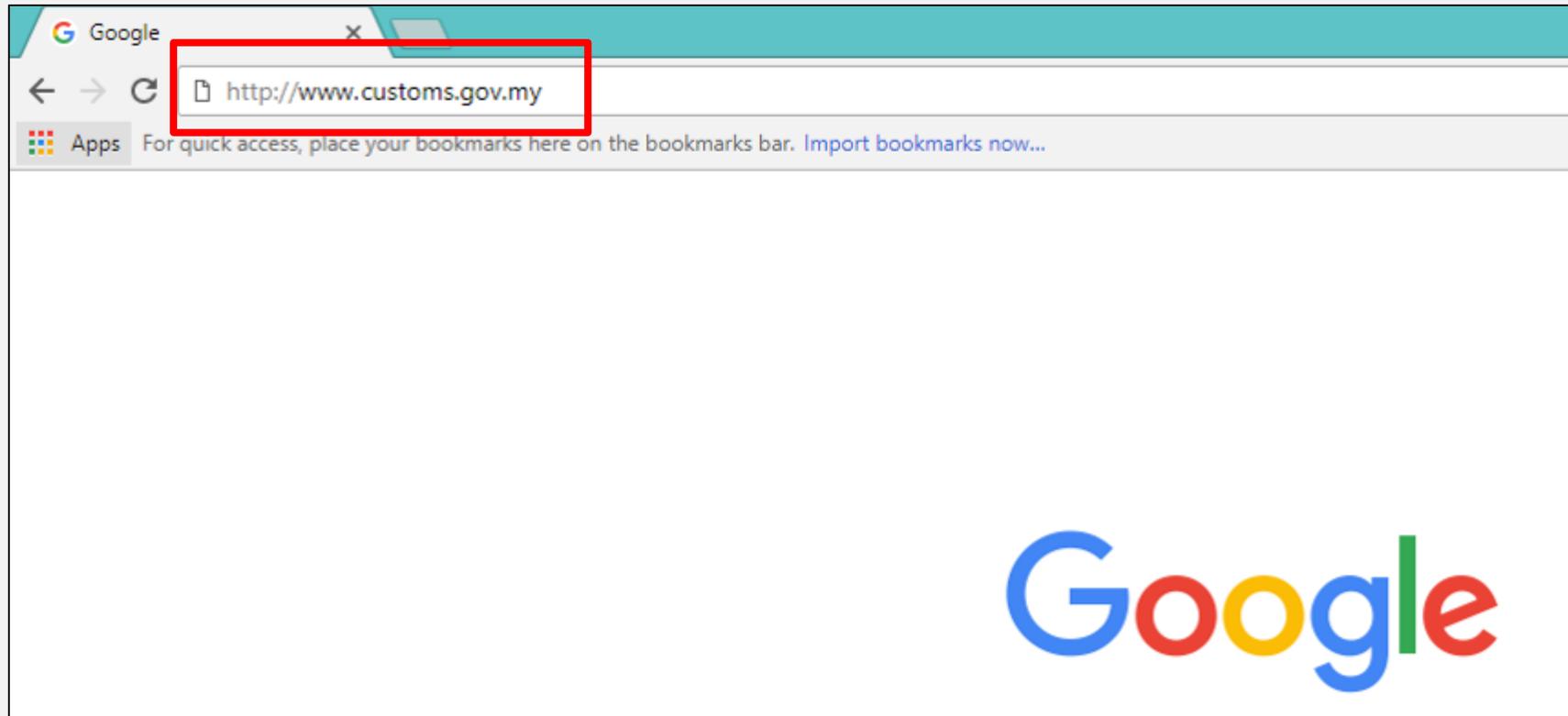
User Guide



**Enter RMCD Home  
Page and Access  
uCustoms Home Page**



Enter RMCD home page <http://www.customs.gov.my>.



Click on **uCustoms logo** to access uCustoms home page.



The screenshot shows the website header for the Royal Malaysian Customs Department. The header is blue and contains the department's name in both Malay and English, along with the national emblem on the left and the department's logo on the right. Below the header, there is a grid of service portals. Each portal consists of a logo, a title, and a brief description. The uCustoms portal is highlighted with a red border.

**JABATAN KASTAM DIRAJA MALAYSIA**  
Royal Malaysian Customs Department

**PORTAL**  
Portal Rasmi Jabatan Kastam Diraja Malaysia  
*Official Portal of Royal Malaysian Customs Department*

**MySST**  
Cukai Jualan & Perkhidmatan  
*Sales & Services Tax*

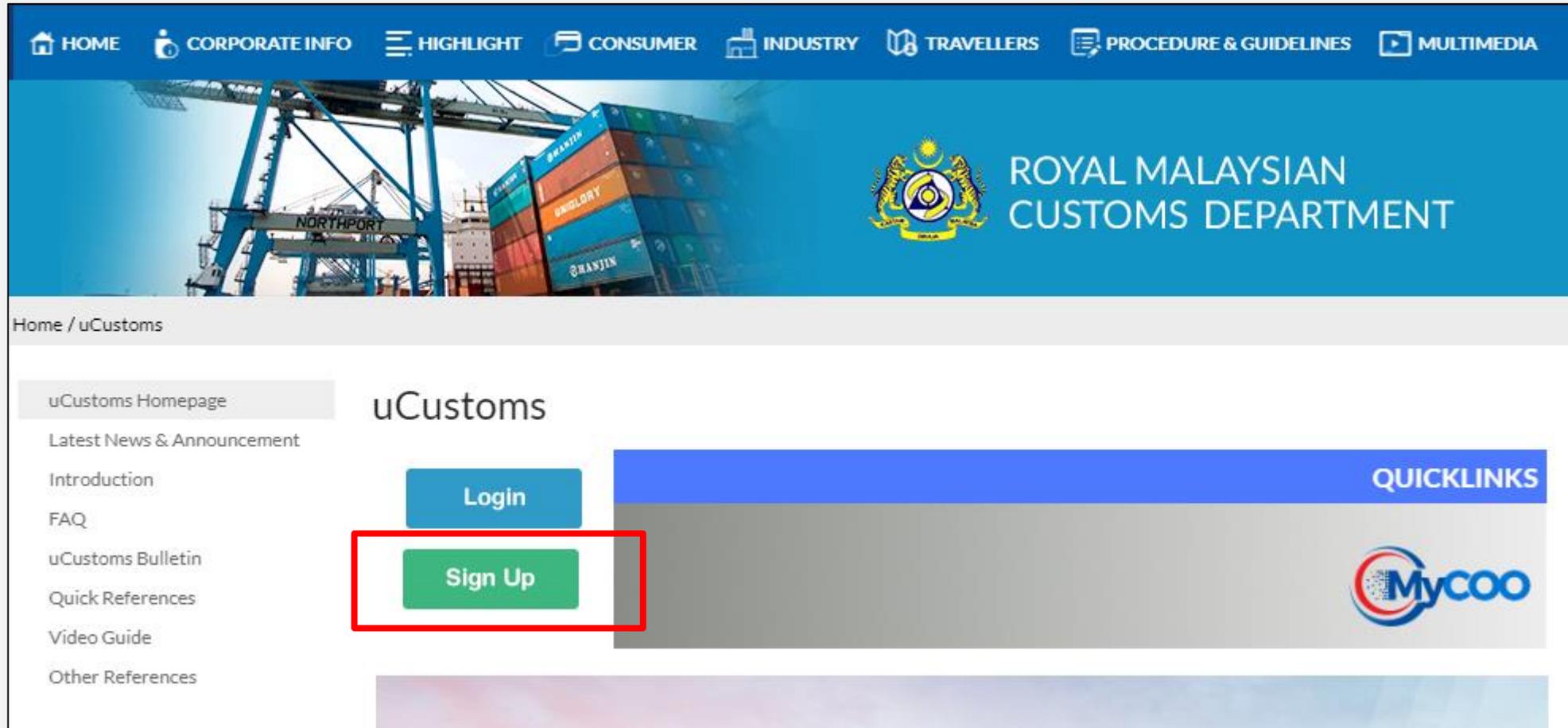
**MyTTx**  
Cukai Pelancongan  
*Tourism Tax*

**uCUSTOMS**  
Laman Sehenti bagi Sistem uCustoms  
*One Stop Portal for uCustoms System*

**GST**  
Laman Sehenti bagi Maklumat berkaitan Cukai Barang dan Perkhidmatan Malaysia  
*One Stop Portal For Information On Goods & Services Tax Malaysia*

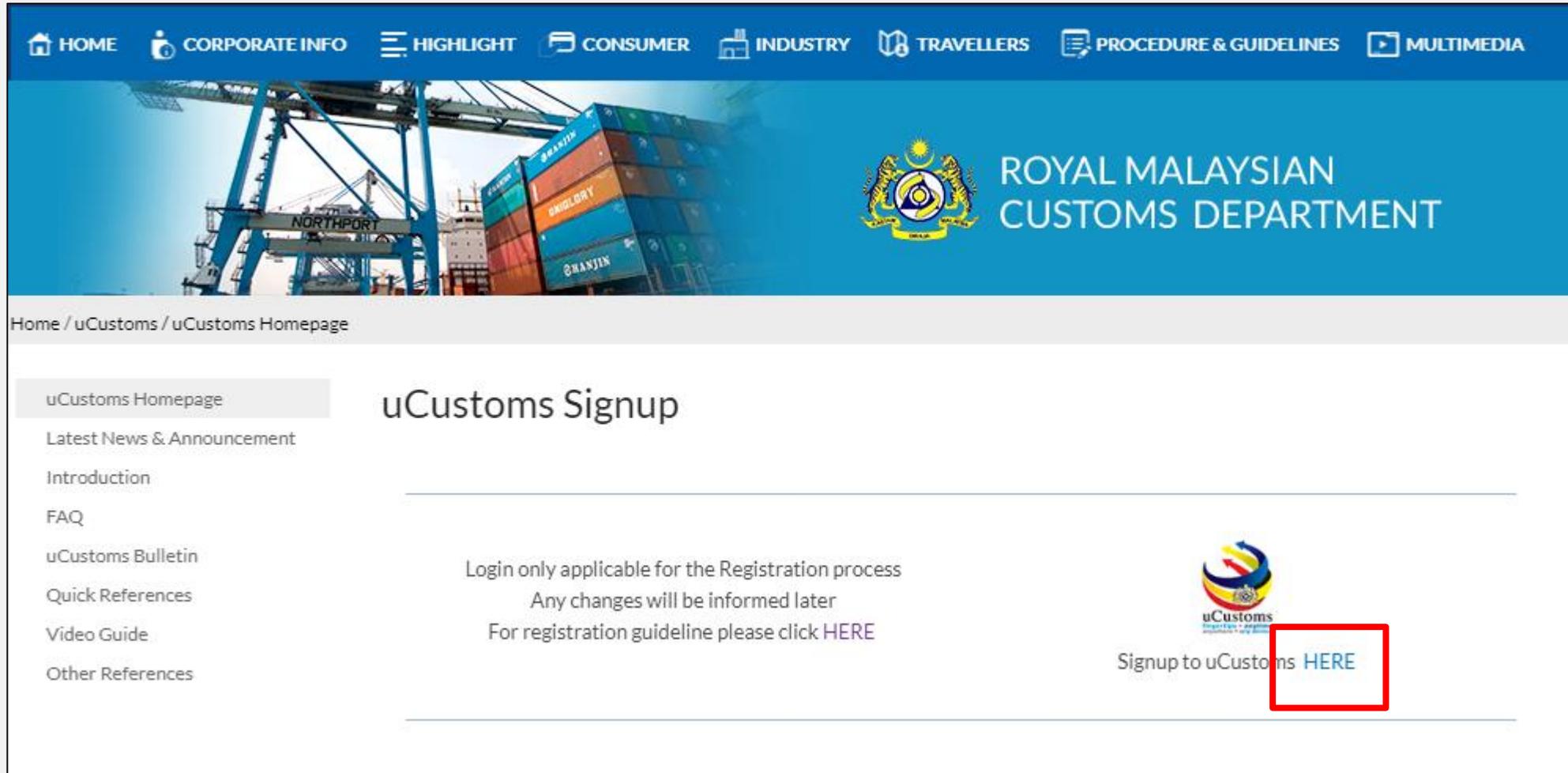
**TAP**  
Portal akses bagi pembayar cukai  
*TaxPayer Access Point*

Click **Sign Up** button to access uCustoms home page.



The screenshot shows the uCustoms website home page. At the top, there is a navigation menu with icons and labels for HOME, CORPORATE INFO, HIGHLIGHT, CONSUMER, INDUSTRY, TRAVELLERS, PROCEDURE & GUIDELINES, and MULTIMEDIA. Below the menu is a large banner image of a port with a crane and shipping containers. The banner features the Royal Malaysian Customs Department logo and the text "ROYAL MALAYSIAN CUSTOMS DEPARTMENT". Below the banner, the breadcrumb "Home / uCustoms" is visible. On the left side, there is a vertical menu with links: uCustoms Homepage, Latest News & Announcement, Introduction, FAQ, uCustoms Bulletin, Quick References, Video Guide, and Other References. In the center, there are two buttons: "Login" (blue) and "Sign Up" (green). The "Sign Up" button is highlighted with a red rectangular border. On the right side, there is a "QUICKLINKS" section with the MyCOO logo.

Click 'HERE' link as shown below to sign up to uCustoms.



The screenshot shows the uCustoms website homepage. At the top, there is a navigation menu with links for HOME, CORPORATE INFO, HIGHLIGHT, CONSUMER, INDUSTRY, TRAVELLERS, PROCEDURE & GUIDELINES, and MULTIMEDIA. Below the menu is a banner image of a port with a crane and shipping containers, with the Royal Malaysian Customs Department logo and name on the right. The main content area has a breadcrumb trail: Home / uCustoms / uCustoms Homepage. On the left is a sidebar menu with links: uCustoms Homepage (highlighted), Latest News & Announcement, Introduction, FAQ, uCustoms Bulletin, Quick References, Video Guide, and Other References. The main heading is "uCustoms Signup". Below it, there is a message: "Login only applicable for the Registration process", "Any changes will be informed later", and "For registration guideline please click HERE". On the right, there is a "Signup to uCustoms" link with the word "HERE" highlighted in a red box.

HOME CORPORATE INFO HIGHLIGHT CONSUMER INDUSTRY TRAVELLERS PROCEDURE & GUIDELINES MULTIMEDIA

ROYAL MALAYSIAN CUSTOMS DEPARTMENT

Home / uCustoms / uCustoms Homepage

uCustoms Signup

uCustoms Homepage  
Latest News & Announcement  
Introduction  
FAQ  
uCustoms Bulletin  
Quick References  
Video Guide  
Other References

Login only applicable for the Registration process  
Any changes will be informed later  
For registration guideline please click [HERE](#)

Signup to uCustoms [HERE](#)

Sign Up



The New User Registration form appears as shown.

Enter the required valid information. Be sure to enter an **active email address**.

Official Portal  
**ROYAL MALAYSIAN  
CUSTOMS DEPARTMENT**  
For Trade Facilitation

### NEW USER REGISTRATION

#### Account Information \*Mandatory Field

*Login Name (Email Address):	<input type="text" value="xxxx@sample.com"/>	<b>Email Address</b> <ul style="list-style-type: none"><li>• Please avoid using Temporary Email Services such as Yandex mail, Guerilla mail, ThrowAway mail and etc</li></ul> <b>Password Rules</b> <ul style="list-style-type: none"><li>• Must be between 6-12 characters</li><li>• Must include at least one number</li><li>• Must include at least one special character ~ ! @ # \$ % ^ &amp; * _ - + \   /</li><li>• Must include at least one alphabet character.</li><li>• Password cannot be similar to the Name</li></ul>
Alternate Email Address:	<input type="text" value="xxxx@sample.com"/>	
*Password:	<input type="password"/>	
*Confirm Password:	<input type="password"/>	
*Security Question:	<input type="text"/>	
*Security Answer:	<input type="text"/>	

#### Personal Information

*Name:	<input type="text"/>
*Gender:	<input type="radio"/> Male <input type="radio"/> Female
*Nationality:	<input type="text" value="MALAYSIA"/>

After completed, fill in all the mandatory information, accept the **Term of Services and Privacy Policy**, then click **Submit**.

### Term of Service and Privacy Policy

RMCD will require the said third party to protect the personal data that they receive from RMCD.

2.6 Changes To This Statement

This statement may be revised and updated from time to time. RMCD recommends that you visit this webpage to review the most updated version of this statement each time you provide your personal data to RMCD.

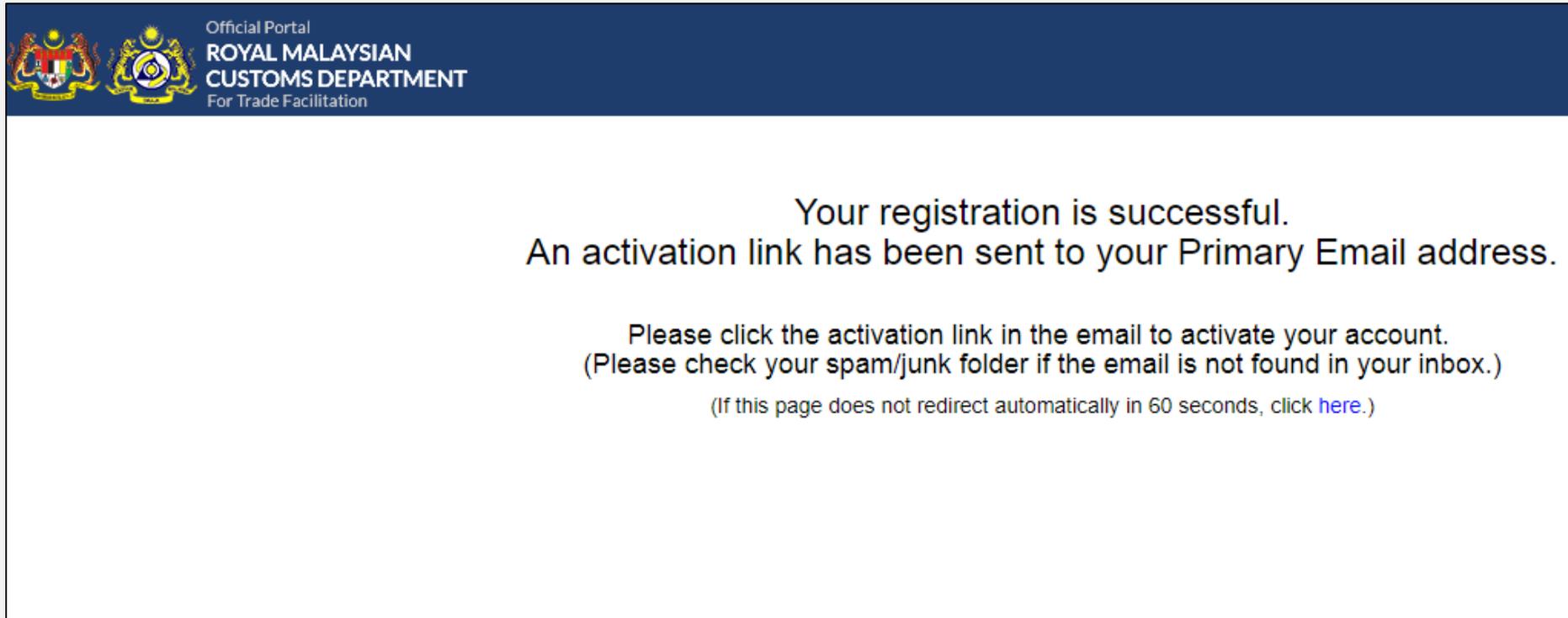
2.7 Contact us:

- Ibu Pejabat Kastam Diraja Malaysia, Kompleks Kementerian Kewangan, No 3, Persiaran Perdana Presint 2, 62596, Putrajaya
- ccc@customs.gov.my

I accept to theTerm of Services and Privacy Policy

Activation email will be sent to primary email after registration and will be expired after 24 hours.

The **Registration Successful** confirmation page appears as shown.



Official Portal  
**ROYAL MALAYSIAN  
CUSTOMS DEPARTMENT**  
For Trade Facilitation

Your registration is successful.  
An activation link has been sent to your Primary Email address.

Please click the activation link in the email to activate your account.  
(Please check your spam/junk folder if the email is not found in your inbox.)

(If this page does not redirect automatically in 60 seconds, click [here](#).)

**Verify Email**



Check your inbox for an **account activation email** from RMCD.

By clicking on the **link specified** in the email, you will be directed to confirmation page.

You have successfully registered in RMCD Portal.

Please activate your account within 24 hour(s) to avoid cancellation. Once your account is cancelled, re-registration of your account is required.  
Please click [here](#) to activate your account.

OR

Please copy the link below and paste into your web browser to activate your account

<https://register.customs.gov.my/UserActivation.aspx?userguid=fd76aae4-66e2-4e5b-802c-9f2392a5c762&dt=QBy0bIIQZbTiC3IFGx5IJZuf4sU0XBCj2wtjcx4UIRnoA+IJ74BvoTXWH6v13Rte&mp=>

Thank you

Regards,  
RMCD Portal

**Disclaimer:** *This is an auto generated email. Please do not reply to this email address. Any enquiry please contact RMCD Customs Call Center at [+601300888500](tel:+601300888500) or visit our website at <http://www.customs.gov.my/front.html>*

Click '[here](#)' link to access to uCustoms login page.

Your account is successful activated.

Please click [here](#) to access the uCustoms application.

Sign In



Log in with registered email address and password.



Welcome to  
**ROYAL MALAYSIAN CUSTOMS  
DEPARTMENT**

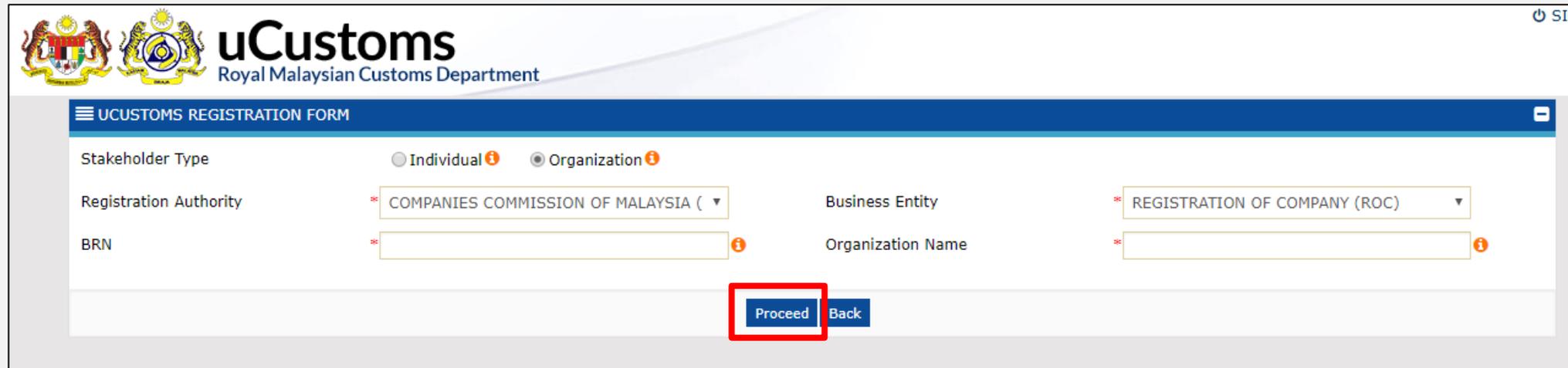
Login with your registered email address

[Forgot Your Login Name/Password](#)  
[Sign Up](#)

**Fill In Mandatory Field  
in Registration Form**



Fill in individual/organization information, and click **Proceed** once completed.



The screenshot shows the uCustoms registration form interface. At the top left, there are the logos of the Malaysian Customs Department and uCustoms. The page title is "UCUSTOMS REGISTRATION FORM". Below the title, there are two radio buttons for "Stakeholder Type": "Individual" (unselected) and "Organization" (selected). The form contains several input fields: "Registration Authority" (dropdown menu showing "COMPANIES COMMISSION OF MALAYSIA"), "Business Entity" (dropdown menu showing "REGISTRATION OF COMPANY (ROC)"), "BRN" (text input field), and "Organization Name" (text input field). Each of these four fields has a red asterisk and an information icon. At the bottom center, there are two buttons: "Proceed" (highlighted with a red box) and "Back".

Fill in all the **mandatory** details and then click **Next**.

UCUSTOMS REGISTRATION FORM STATUS : NEW

Stakeholder Type  Individual  Organization Registration Date \* 27-03-2018

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**ORGANIZATION INFORMATION**

Organization Name \* CIRCUITS PLUS (M) SDN. BHD. BRN \* 327042D  
Registration Authority \* COMPANIES COMMISSION OF MALAYSIA ( ) Business Entity \* REGISTRATION OF COMPANY (ROC)  
GST No. 837419008

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**PERSONAL DETAILS**

Nationality  Malaysian  Non-Malaysian ID Type  NRIC No.  Passport No.  
Full Name \*  Gender  Male  Female  Neuter Gender  
NRIC No. \*   
Login ID \* ainiazhar91@gmail.com  
Communication Email ID  Primary Email ID  Alternative Email ID Primary Email ID \* ainiazhar91@gmail.com  
Designation \* SELECT THE VALUE Alternative Email ID

The uCustoms Registration Form changed to Created status.

UCUSTOMS REGISTRATION FORM		STATUS : <b>CREATED</b>	
Stakeholder Type	<input type="radio"/> Individual <input checked="" type="radio"/> Organization	Registration Date	* 27-03-2018
ORGANIZATION INFORMATION			
Organization Name	* CIRCUITS PLUS (M) SDN. BHD.	BRN	* 327042D
Registration Authority	* COMPANIES COMMISSION OF MALAYSIA ( ▼	Business Entity	* REGISTRATION OF COMPANY (ROC) ▼
GST No.	837419008		

# Fill In Business Stakeholder Category



On the **uCustoms Registration Form**, in the **Business Stakeholder Category** section, click **Associate** icon to associate the stakeholders.

 BUSINESS STAKEHOLDER CATEGORY

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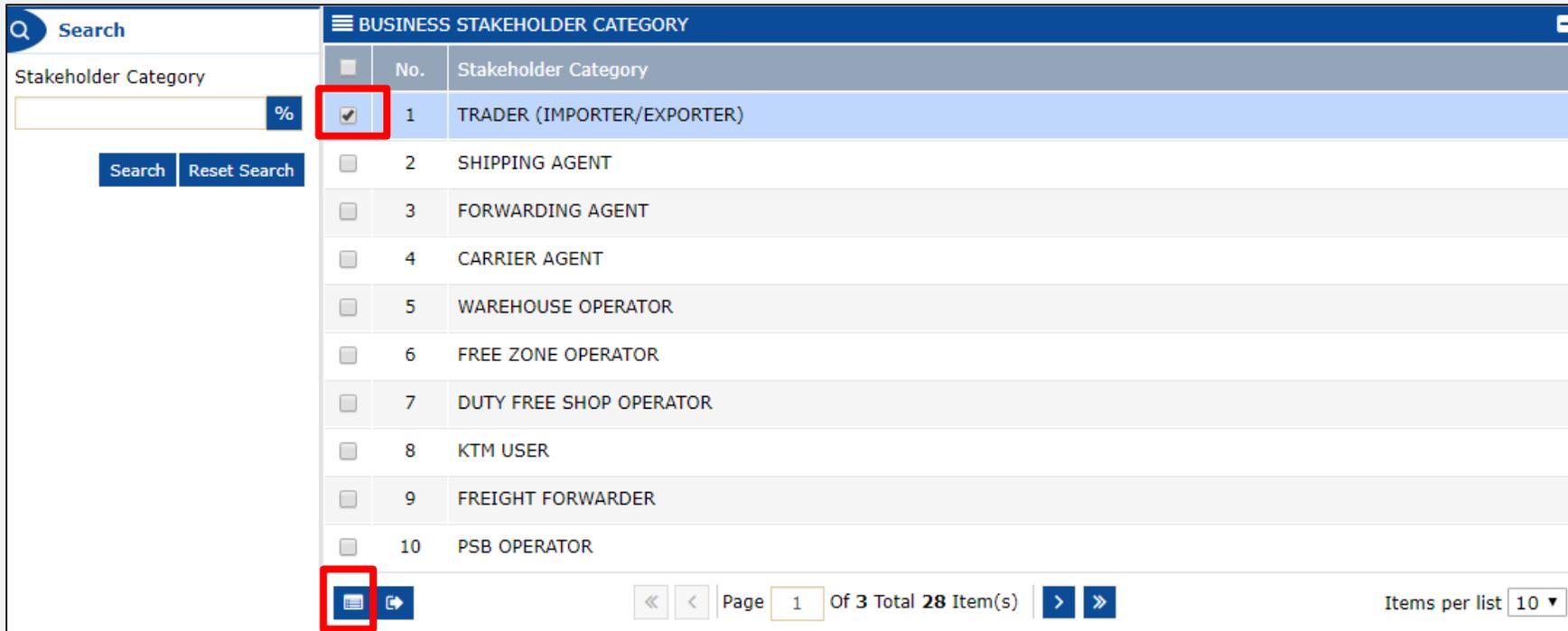
**NO RECORDS AVAILABLE**

The **Business Stakeholder Category** list appears as shown.

Select the **checkbox** from the available **Business Stakeholder Category** list or enter the **Stakeholder Category** on the **search** field.

Then **Save** the details.



Search

Stakeholder Category

Search Reset Search

<input type="checkbox"/>	No.	Stakeholder Category
<input checked="" type="checkbox"/>	1	TRADER (IMPORTER/EXPORTER)
<input type="checkbox"/>	2	SHIPPING AGENT
<input type="checkbox"/>	3	FORWARDING AGENT
<input type="checkbox"/>	4	CARRIER AGENT
<input type="checkbox"/>	5	WAREHOUSE OPERATOR
<input type="checkbox"/>	6	FREE ZONE OPERATOR
<input type="checkbox"/>	7	DUTY FREE SHOP OPERATOR
<input type="checkbox"/>	8	KTM USER
<input type="checkbox"/>	9	FREIGHT FORWARDER
<input type="checkbox"/>	10	PSB OPERATOR

Page 1 Of 3 Total 28 Item(s) Items per list 10

The uCustoms Registration Form appears with the updated **Business Stakeholder Category** section.

BUSINESS STAKEHOLDER CATEGORY			
No.	Stakeholder Category	Status	
1	TRADER (IMPORTER/EXPORTER)	Created	

Page 1 Of 1 Total 1 Item(s) Items per list 5

# Fill In Master User

- Associate Ports
- Associate Profiles
- Associate Customs Station



On the uCustoms Registration Form, click **Associate Ports** in **Primary User** section.

PRIMARY USER									
No.	Login ID	Full Name	Master User					Status	View / Edit
1	trader01@cryp.email	MOHD ASRI BIN YOUSRI	Yes	<a href="#">Associate Ports</a>	<a href="#">Associate Profiles</a>	<a href="#">Associate Customs Station</a>	<a href="#">Reset Password</a>	Active	

Page 1 Of 1 Total 1 Item(s) Items per list 5



Set the required port as default by selecting **Is Default** option if required, click **Save** and click **Close** icon.

**Search**

Port Code  %

Port Name  %

Port Type  =

**Search** **Reset Search**

**AVAILABLE PORTS LIST**

No.	Port Code	Port Name	Port Type
1	MYPK- TEST001	PORT KLANG - TEST001 9SEA)	SEA PORT
2	MYPKG-TEST01-S	TEST01	SEA PORT
3	MYPKG-B1X-S	PORT KLANG - ASA NIAGA (SEA)	SEA PORT
4	MYBLE-P24-Z	KOMPLEKS KARGO UDARA KEDUA (FREEZONE)	FREE ZONE
5	MYBLE-P12-Z	FCZ LTA KARGO (FREEZONE)	FREE ZONE
6	MYIPH-A19-Z	ZPB KINTA (FREEZONE)	FREE ZONE
7	MYMEA-M12-Z	TANJUNG KELING (FREEZONE)	FREE ZONE
8	MYMEA-M18-Z	BATU BERENDAM (ZON 3) (FREEZONE)	FREE ZONE
9	MYMEA-M17-Z	BATU BERENDAM (ZON 2) (FREEZONE)	FREE ZONE
10	MYKCH-Y45-Z	FIZ SAMA JAYA (FREEZONE)	FREE ZONE

Page 1 Of 120 Total 1191 Item(s) Items per list 10

**ASSOCIATED PORTS LIST**

No.	Port Code	Is Default	Port Name	Port Type
1	MYBLE-P76-Z	<input checked="" type="radio"/>	FIZ BAYAN LEPAS (FASA IV) (FREEZONE)	FREE ZONE

Page 1 Of 1 Total 1 Item(s) Items per list 10

On the uCustoms Registration Form, click **Associate Profiles** in **Primary User** section.

PRIMARY USER									
No.	Login ID	Full Name	Master User					Status	View / Edit
1	trader01@cryp.email	MOHD ASRI BIN YOUSRI	Yes	<a href="#">Associate Ports</a>	<a href="#">Associate Profiles</a>	<a href="#">Associate Customs Station</a>	<a href="#">Reset Password</a>	Active	

Page 1 Of 1 Total 1 Item(s) Items per list 5

Select the checkbox corresponding to the **Name** and click **Associate** icon.

Search

Name

Search Reset Search

<input checked="" type="checkbox"/>	No.	Name
<input checked="" type="checkbox"/>	1	Trader (Importer/Exporter)

Page 1 Of 1 Total 1 Item(s) Items per list 10

ASSOCIATED USER PROFILE LIST

NO RECORDS AVAILABLE



Set the required profile as default by selecting **Is Default** option if required and click **Save** icon.

**Search**

Name  %

**Search** **Reset Search**

**AVAILABLE USER PROFILE LIST**

**NO RECORDS AVAILABLE**



**ASSOCIATED USER PROFILE LIST**

<input type="checkbox"/>	No.	Name	Is Default
<input type="checkbox"/>	1	Trader (Importer/Exporter)	<input checked="" type="radio"/>

Page 1 Of 1 Total 1 Item(s) Items per list 10

On the uCustoms Registration Form, click **Associate Customs Station** in **Master User** section.

PRIMARY USER									
No.	Login ID	Full Name	Master User				Status	View / Edit	
1	trader01@cryp.email	MOHD ASRI BIN YOUSRI	Yes	<a href="#">Associate Ports</a>	<a href="#">Associate Profiles</a>	<a href="#">Associate Customs Station</a>	<a href="#">Reset Password</a>	Active	

Page 1 Of 1 Total 1 Item(s) Items per list 5



Set the required station as default by selecting **Is Default** option if required and click **Save** icon.

Then, click **Close** icon.

**Search**

Station Code  %

Station Name  %

State Name  %

**Search** **Reset Search**

**AVAILABLE CUSTOMS STATIONS**

No.	Station Code	Station Name	State Name
1	B1F	3M MALAYSIA S.B.	SELANGOR
2	B2B	ABLE AUTOMOBILE S.B.	SELANGOR
3	B75	ABLE BONDED WAREHOUSE (2)	SELANGOR
4	B62	ABLE BONDED WAREHOUSE S.B.	SELANGOR
5	B1S	ABLE BONDED WAREHOUSE S.B. (3)	SELANGOR
6	B35	AGATE (M) S.B.	SELANGOR
7	B81	AGATE DUTY FREE (M) S.B.	SELANGOR
8	C24	AGM DUTY FREE (TENGAH) SDN BHD	PAHANG
9	K10	ALOR SETAR, KEDAH	KEDAH
10	B63	AMAN FREIGHT (M) S.B. (1)	SELANGOR

Page 1 Of 177 Total 1770 Item(s) Items per list 10

**ASSOCIATED CUSTOMS STATIONS LIST**

No.	Station Code	Is Default	Station Name	State Name
1	M11	<input checked="" type="radio"/>	AKMAL, MELAKA	MELAKA

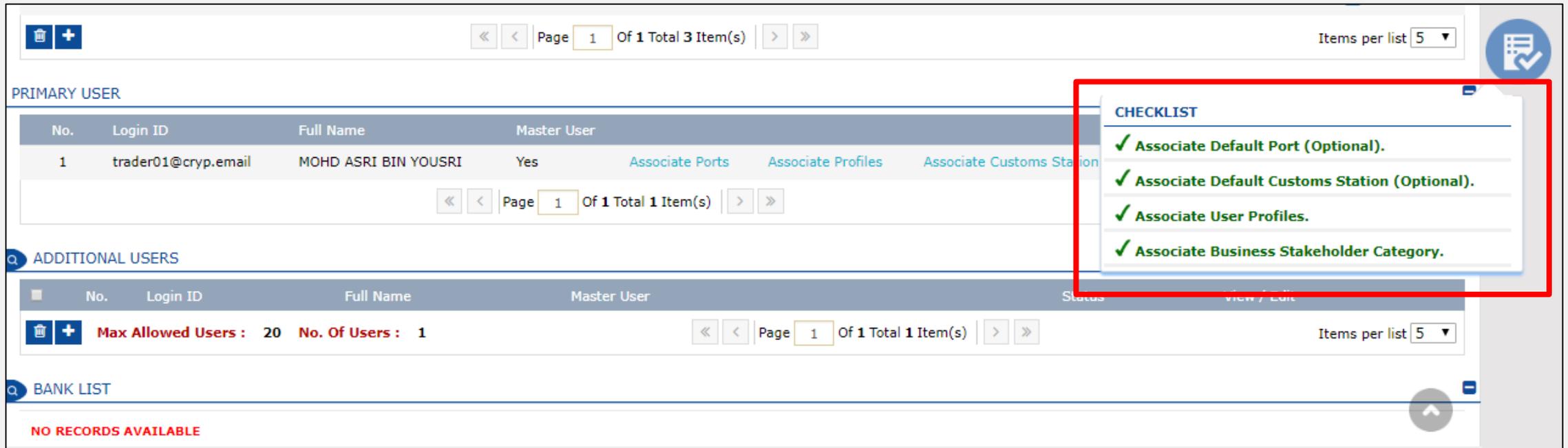
Page 1 Of 1 Total 1 Item(s) Items per list 10

**Save** **Close**

# Validate Checklist



Click **Checklist** icon on the right to **validate** whether the checklist items are completed.



The screenshot displays the user management interface. At the top, there are navigation icons (trash and plus) and pagination controls showing 'Page 1 Of 1 Total 3 Item(s)'. On the right, there is a dropdown for 'Items per list' set to 5 and a 'CHECKLIST' icon. Below this, the 'PRIMARY USER' section contains a table with one user: MOHD ASRI BIN YOUSRI (Login ID: trader01@cryp.email). A red box highlights a 'CHECKLIST' popup window with the following items:

- ✓ Associate Default Port (Optional).
- ✓ Associate Default Customs Station (Optional).
- ✓ Associate User Profiles.
- ✓ Associate Business Stakeholder Category.

Below the primary user table, the 'ADDITIONAL USERS' section shows a summary: 'Max Allowed Users : 20 No. Of Users : 1'. The 'BANK LIST' section at the bottom indicates 'NO RECORDS AVAILABLE'.

# Submit uCustoms Registration Form



Click **Submit** to submit the registration form.

**PRIMARY USER**

No.	Login ID	Full Name	Master User	Status	View / Edit
1	trader01@cryp.email	MOHD ASRI BIN YOUSRI	Yes	Active	<a href="#">Associate Ports</a> <a href="#">Associate Profiles</a> <a href="#">Associate Customs Station</a> <a href="#">Reset Password</a>

Page 1 Of 1 Total 1 Item(s) Items per list 5

**ADDITIONAL USERS**

No.	Login ID	Full Name	Master User	Status	View / Edit
<b>Max Allowed Users : 20 No. Of Users : 1</b>					

Page 1 Of 1 Total 1 Item(s) Items per list 5

**BANK LIST**

**NO RECORDS AVAILABLE**

Save **Submit** Close

Successful uCustoms registrant will be notified through uCustoms inbox notification.

Click **OK**.

☰ REGISTRATION CONFIRMATION

Dear **NUR'AINI BINTI AZHAR,**

You are now successfully registered in uCustoms. Registration confirmation details are sent to your registered Email Id.

For further enquiry, please contact Customs Registration Office stated below:

**TG PUTERI JOHOR BAHRU, JOHOR,**

”

Contact Number : **+60 07-2202167.**

Please click OK to Continue.

Thank you.

Regards,

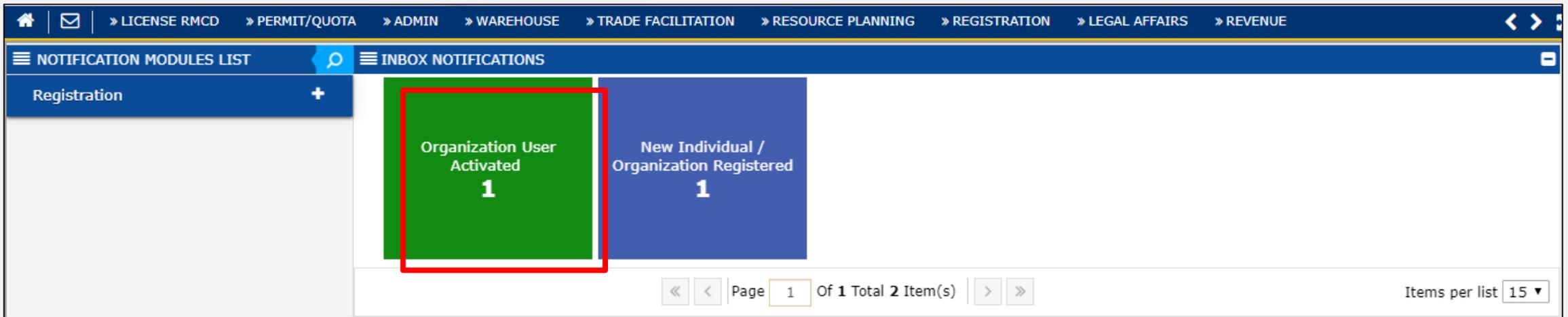
Royal Malaysian Customs Department

**OK**

**Check Status at  
uCustoms Inbox**

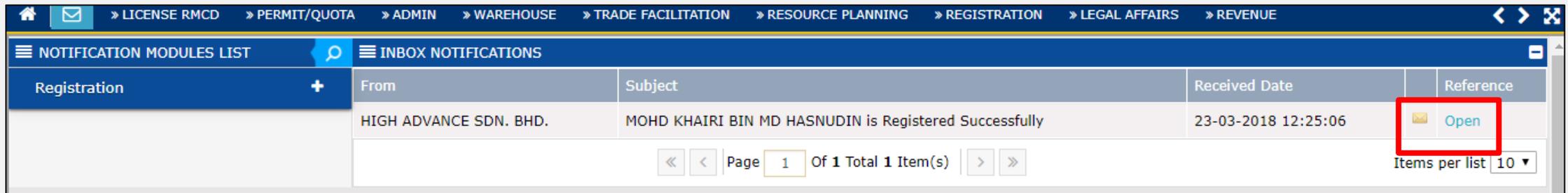


In the **Inbox Notifications**, click **Organization User Activated** message as shown.



The screenshot displays the uCustoms web application interface. At the top, a navigation bar contains several menu items: LICENSE RMCD, PERMIT/QUOTA, ADMIN, WAREHOUSE, TRADE FACILITATION, RESOURCE PLANNING, REGISTRATION, LEGAL AFFAIRS, and REVENUE. Below this, a secondary navigation bar shows 'NOTIFICATION MODULES LIST' and 'INBOX NOTIFICATIONS'. A sidebar on the left is labeled 'Registration' with a plus sign. The main content area shows two notification cards: a green card for 'Organization User Activated' with a count of '1', and a blue card for 'New Individual / Organization Registered' with a count of '1'. The green card is highlighted with a red rectangular border. At the bottom of the interface, there is a pagination control showing 'Page 1 Of 1 Total 2 Item(s)' and a dropdown menu for 'Items per list' set to '15'.

On the list of inbox notifications, click **Open** to open the New Individual or Organization registered message.



The screenshot shows a web application interface for uCustoms. At the top, there is a navigation bar with a home icon, an envelope icon, and a series of menu items: LICENSE RMCD, PERMIT/QUOTA, ADMIN, WAREHOUSE, TRADE FACILITATION, RESOURCE PLANNING, REGISTRATION, LEGAL AFFAIRS, and REVENUE. Below this is a sub-navigation bar with 'NOTIFICATION MODULES LIST' and 'INBOX NOTIFICATIONS'. The 'INBOX NOTIFICATIONS' section contains a table with the following data:

Registration	From	Subject	Received Date	Reference
	HIGH ADVANCE SDN. BHD.	MOHD KHAIRI BIN MD HASNUDIN is Registered Successfully	23-03-2018 12:25:06	 <a href="#">Open</a>

Below the table, there is a pagination control showing 'Page 1 Of 1 Total 1 Item(s)' and a dropdown menu for 'Items per list' set to '10'.

The uCustoms Registration Form changed to **Active** status. For **Forwarding Agent** and **Shipping Agent**, they need to proceed for **agent license application\***. The last step before user can start using uCustoms system, they have to directly contact customs officer to get **full access** on the system.

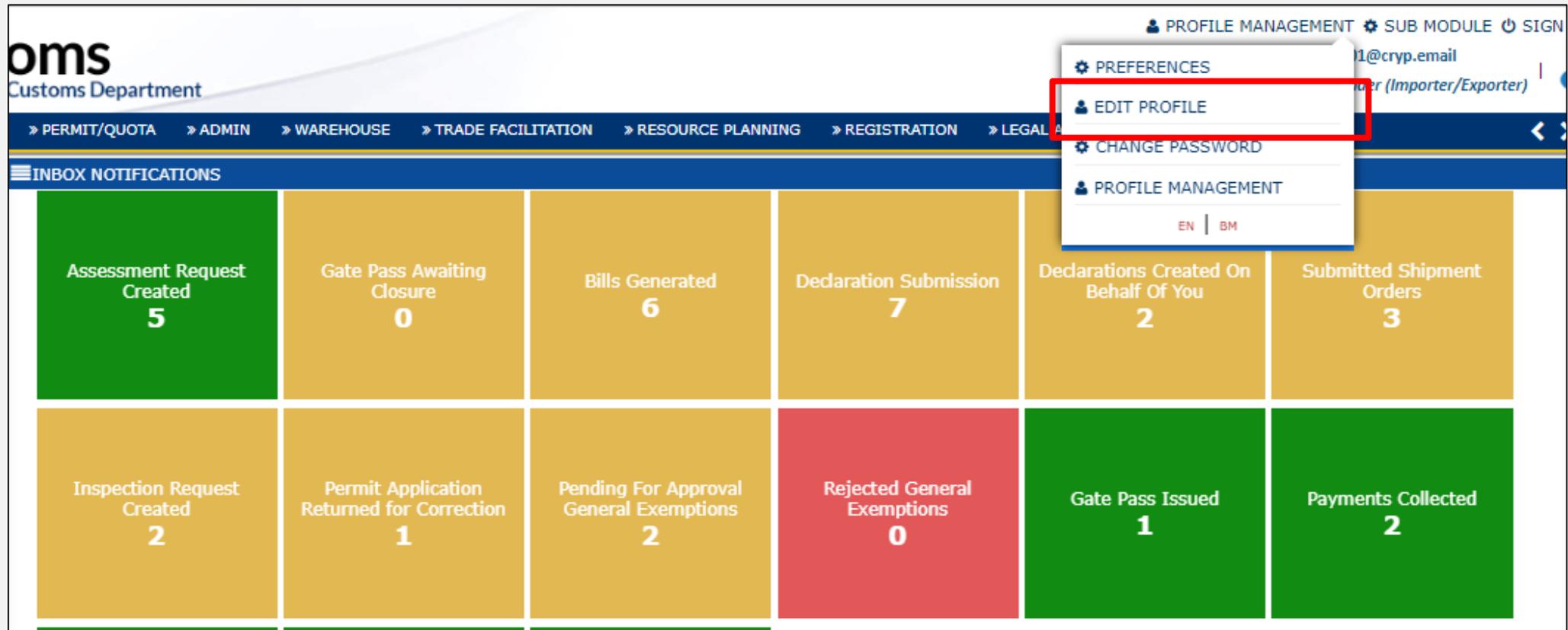
USER INFORMATION		STATUS : <b>ACTIVE</b>	
Organization Name	<b>CIRCUITS PLUS (M) SDN. BHD.</b>		
Nationality	<input checked="" type="radio"/> Malaysian <input type="radio"/> Non-Malaysian	ID Type	<input checked="" type="radio"/> NRIC No. <input type="radio"/> Passport No.
Full Name	* NUR'AINI BINTI AZHAR <span>i</span>	Gender	<input type="radio"/> Male <input checked="" type="radio"/> Female <input type="radio"/> Neuter Gender
NRIC No.	* 910904025490 <span>i</span>	GST No.	837419008
Login ID	* ainiazhar91@gmail.com	Primary Email ID	* ainiazhar91@gmail.com
Communication Email ID	<input checked="" type="radio"/> Primary Email ID <input type="radio"/> Alternative Email ID	Alternative Email ID	
Master User	<input checked="" type="checkbox"/>		
Designation	* MANAGER ▼		
<b>CONTACT INFORMATION</b>			
Mobile Number	+60 ▼ 196580309 <span>i</span>	Telephone Number 2	+60 ▼
Telephone Number 1	+60 ▼ 196580309	Fax Number	+60 ▼
<a href="#">Save</a> <a href="#">Back</a>			

\*Please refer **Licensing Quick Guide** on uCustoms portal for the step-by-step process.

**Add Sub User**



At the right corner of the screen, go to **Profile Management** → click **Edit Profile**.



The screenshot displays the uCustoms dashboard interface. At the top right, there are navigation links for 'PROFILE MANAGEMENT', 'SUB MODULE', and 'SIGN'. Below these, a user profile is visible with an email address ending in '@cryp.email' and a role of '(Importer/Exporter)'. A dropdown menu is open, showing options: 'PREFERENCES', 'EDIT PROFILE' (highlighted with a red box), 'CHANGE PASSWORD', and 'PROFILE MANAGEMENT'. Below the menu, there are language options 'EN | BM'. The main dashboard area features a grid of notification cards under the heading 'INBOX NOTIFICATIONS'. The cards are as follows:

Notification Category	Count
Assessment Request Created	5
Gate Pass Awaiting Closure	0
Bills Generated	6
Declaration Submission	7
Declarations Created On Behalf Of You	2
Submitted Shipment Orders	3
Inspection Request Created	2
Permit Application Returned for Correction	1
Pending For Approval General Exemptions	2
Rejected General Exemptions	0
Gate Pass Issued	1
Payments Collected	2

The uCustoms Registration Form appears. On **Additional Users** section, click on the '+' button to add sub user.

ADDITIONAL USERS

No.	Login ID	Full Name	Master User	Status	View / Edit
<b>Max Allowed Users : 20 No. Of Users : 1</b>					

Page 1 Of 1 Total 1 Item(s) Items per list 5

The **User Information** page appears. Fill in all the **mandatory** fields and click **Create** button.

**USER INFORMATION** STATUS : **NEW**

Organization Name **HAZEE FORWARDING SDN BHD**

Nationality  Malaysian  Non-Malaysian ID Type  NRIC No.  Passport No.

Full Name \*  ⓘ Gender  Male  Female  Neuter Gender

NRIC No. \*  ⓘ

Login ID \*

Communication Email ID  Primary Email ID  Alternative Email ID GST No.

Master User  Primary Email ID \*

Designation \*  Alternative Email ID

**CONTACT INFORMATION**

Mobile Number  ⓘ Telephone Number 2

Telephone Number 1  Fax Number

**ADDRESS INFORMATION**

Address \*

**Create** **Back**

# uCustoms Communication Channel

Do visit and  
follow  
for more  
updates



Portal : [www.customs.gov.my/en/uc/](http://www.customs.gov.my/en/uc/)



Facebook : [www.facebook.com/UcustomsRMCD/](http://www.facebook.com/UcustomsRMCD/)



Instagram : [www.instagram.com/ucustomsrmcd/](http://www.instagram.com/ucustomsrmcd/)



Twitter : <https://twitter.com/uCustomsRMCD>



# Trouble ?

Hotline : 1300-888-500

[ucustoms.voices@customs.gov.my](mailto:ucustoms.voices@customs.gov.my)

Mon - Fri (8.30 a.m – 7.00 p.m)

THANK YOU

