

USER MANUAL FOR GOVERNMENT SMS GATEWAY SERVICES SYSTEM (My SMS)

- Check company license status under Service Tax Act:



Type

KASTAM<space>CP<space>[Company Registration Number]

Send SMS to 15888

- Check Customs Duty Payment Status

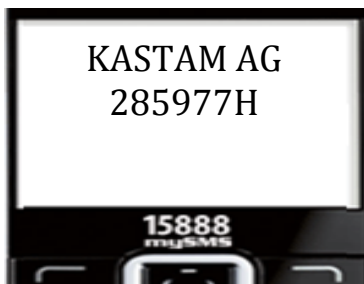


Type

KASTAM<space>VH<space>[Engine Number/Chassis Number]

Send SMS to 15888

- Check Agent Validity

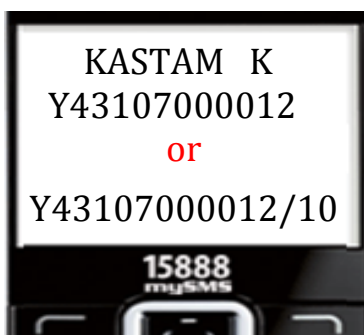


Type

KASTAM<space>VH<space> [Company Registration Number]

Send SMS to 15888

- Check Customs Form Status



Type

KASTAM<space>K<space> [Customs Registration Number]

Send SMS to 15888

THE WAY TO GET DETAIL FOR CUSTOMS FORM

Type

KASTAM<space>E8<space> [emel address]

Send SMS to 15888

To Get Other Details For Customs Forms:-

Services/ Info	Delivery Format
Excise8 Form	KASTAM E8 [emel address]
K1A Form	KASTAM K1A [emel address]
Kastam 8 Form	KASTAM K8 [emel address]
Kastam 2 Form	KASTAM K2 [emel address]
Kastam 9 Form	KASTAM K9 [emel address]
Service Tax / Sales Tax Form	KASTAM CJP1 [emel address]
Kastam 1 Form	KASTAM K1 [emel address]
Kastam 3 Form	KASTAM K3 [emel address]
Excise7 Form	KASTAM E7 [emel address]

OTHERS SMS SERVICES FOR CUSTOMS

Type

KASTAM<space>MENU<space>

Service For Getting Customs Addresses and Make A Complaint

Services/ Info (Address)	Delivery Format
Director General of Customs	KASTAM ADDKP
Customs Headquarters	KASTAM ADDIBU PEJABAT
Public Relations Unit	KASTAM ADDUPA
Human Resoure (KPSM) Division	KASTAM ADDPENGURUSAN
KDRM Operation	KASTAM ADDOPERASI
Enforcement Division	KASTAM ADDPENCEGAHAN
Customs Wilayah Persekutuan Kuala Lumpur	KASTAM ADDWPKL
Selangor Customs Office	KASTAM ADDSELANGOR
Internal Tax Division Selangor Customs Office	KASTAM ADDSELCD
Selangor Customs Division	KASTAM ADDSELANGOR
Technical Services Division Selangor	KASTAM ADDSELTEKNIK
Enforcement Division Selangor	KASTAM ADDSEL PENCEGAH
Customs Office For All States In Malaysia	KASTAM ADD [state]
Tax Collector of Customs Federal	KASTAM ADDPCKP
Royal Malaysia Customs Training Center (AKMAL),	KASTAM ADDAKMALMELAKA

Malacca	
Royal Malaysia Customs Training Center (AKMAL), Sabah	KASTAM ADDAKMALSABAH
Royal Malaysia Customs Training Center (AKMAL), Sarawak	KASTAM ADDAKMALSARAWAK
Royal Malaysia Customs Training Center (AKMAL), Langkawi	KASTAM ADDAKMALLANGKAWI
Minister Counselor's Office Customs Brussel	KASTAM ADDBRUSSEL
Penang Customs Division	KASTAM ADDPPINANG
Penang Free Zone Area	KASTAM ADDZONBEBASPINANG

Services/ Info (Complaint)	Delivery Format
Complaint For KDRM	KASTAM ADUAN [your complaint]

** 1 Complaint Using 1 SMS*